



Terms & Conditions
(must be signed and returned to HOC)

9740 Lawyers Road
Charlotte, NC 28227
704.545.2581
888.545.2570
Ex 704.545.2854

Pricing: Pricing is based on files being "ready to print" according to industry standards. Font problems, sizing issues, resolution problems, major revisions, etc. will unavoidably delay your order.

Turnaround Time & Shipping: HOC cannot guarantee any specific turnaround time for any project due to the nature of gang runs, production schedules, equipment repairs, file issues, computer problems, etc.

Payment Terms: Unless you have terms with our Company, HOC requires pre-payment by check, money order, Visa, MasterCard, or American Express.

Responsibility for Proofing: HOC makes all efforts to accurately display your information in your files. However, it is the Customers full responsibility for ensuring that your files are correct before they go to press.

"As Is" Jobs: If you have been advised that your job will be printed under our "as is" policy then House of Color does not and cannot guarantee any aspect of "as is" jobs.

Responsibility for Specifications: HOC is not responsible for errors resulting from customer's failure to communicate specific instructions. It is the customer's responsibility to be familiar with industry terms and order the proper materials.

Returns/Exchanges/Credits/Disputes: Printing is custom for each customer and as such is not returnable because it cannot be resold to another customer.

Acceptance: By placing an order with House Of Color you agree to the terms and conditions listed above.

Signature of Person Authorizing Order & Acceptance to T&C: \_\_\_\_\_

Payment Method to be Used: Check Money Order Credit Card (complete card info)
(Checks & Money Orders: we reserve the right to hold your order until received and cleared the bank.)

Type: MC Visa AMX Card #: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Exp: \_\_\_\_/\_\_\_\_

Signature of Cardholder or Person Authorized to Use Card: \_\_\_\_\_

Your Company Name: \_\_\_\_\_ Date: \_\_\_\_\_

Disclaimer: House Of Color/ESI makes no warranty, either express or implied with respect to the product, its quality, merchantability or fitness for a particular purpose.